

# SENIOR LIVING UTILITY AUDITS

Found Money Discovered  
Through Utility Billing Errors



# About Us

National Utilities Refund, “NUR,” is an industry leader having performed thousands of utility bill audits nationwide, from Fortune 100 Companies to local businesses. NUR is known to untangle extremely complex billing errors and we pride ourselves on exhausting all potential cost savings by analyzing every line item on your bill. We uncover discrepancies beyond the face value of the bill by going behind the scenes to comb through your invoice records and the utility tariffs to resolve hidden billing errors and identify potential cost savings.

## **100% CONTINGENCY BASED**

Our services are offered at no out-of-pocket expense to our clients. We simply bill a percentage of the dollars and/or savings we are able to uncover. It's a win-win.

## **WE'VE DONE 10,000 AUDITS**

Since our founding in 2011, our team has performed over 10,000 utility bill audits - many of those for senior living communities. We are uniquely positioned to help you save.







60%

of utility bills contain  
errors equating to  
**\$19 Billion Dollars\***

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\*ACCORDING TO A U.S. HOUSE WAYS  
AND MEANS COMMITTEE STUDY

# Recent Case Studies



Keystone Senior  
Management Services, Inc.



**\$109,852**

Annual utility bill savings



**\$41,541**

Utility bill error refunds



**Harmony**  
Senior Services

Family Serving Families



**\$105,700**

Annual utility bill savings



**\$134,586**

Utility bill error refunds



**WATERCREST**  
SENIOR LIVING GROUP



**\$119,692**

Annual utility cost savings



**\$190,321**

Utility bill error refunds



**Bonaventure**  
*Retirement Perfected®*



**\$20,807**

Annual utility cost savings



**\$45,235**

Utility bill error refunds

**LEGEND**  
SENIOR LIVING



**\$93,788**

Annual utility cost savings



**\$11,500**

Utility bill error refunds

**LIFESPAC E**  
COMMUNITIES®



**~\$75,500**

Annual utility cost savings



**~\$150,00**

Utility bill error refunds





## STEP 1: AUTHORIZE THE AUDIT

Simply give our team permission to audit your historical billing statements. The process is simple and **is not labor-intensive**.

## STEP 2: WE GET TO WORK

Next, our team will thoroughly audit your billing statements to identify errors, billing refunds, and **cost savings**.



## STEP 3: AGREE & IMPLEMENT

We will provide you with a finding report outlining the audit results. **It's up to you** which savings you would like us to implement.